Level 2 Award in Understanding Domestic Retrofit
Thank you for taking the time to read this prospectus about the NOCN Level 2 Award in Understanding Domestic Retrofit.

The Retrofit Academy CIC is at the heart of delivering leading-edge training and professional development to a new generation of retrofit professionals in the UK. Our vision is a world where every home is warm, healthy and low carbon – fit for a future world. Did you know that by 2050, the UK has a legally-binding commitment to be carbon (CO2) neutral? Do you know that over 25% of all CO2 emissions in the UK come from living in our homes – heating them, heating water, cooling them, using our appliances and so on? Did you also know that the UK has some of the oldest, draughtiest housing stock in the country? So it follows that we can’t deliver on the government’s targets if we don’t reduce the amount of wasted heat and power in our homes.

We achieve these savings by insulating our homes properly, by introducing greener heating solutions and renewable energy sources such as solar panels or heat pumps. Over the next 30 years, we are going to do lots of this too! There are 27 million homes in the UK and the overwhelming majority will need retrofitting. We currently only do thousands per year. We need an army of retrofitters in both white and blue collar roles to make this a reality.

This qualification is the ideal place to start your retrofit journey. It takes a few days to complete, but it will (as the title suggests) give you a good understanding of what domestic retrofit involves. The qualification is applicable to a wide range of people, including those already working in the sector, those considering joining it and those who are impacted by it.

I hope that you find the course interesting and useful.

David Pierpoint FRSA, MBA, MPhil
Chief Executive
The Retrofit Academy CIC
RETROFIT IS A NEW AND EXCITING SECTOR OF THE ECONOMY THAT SHOULD OFFER REWARDING CAREERS FOR THOUSANDS OF PEOPLE. ANYBODY CURRENTLY WORKING IN THIS SECTOR OR THINKING OF WORKING IN IT IN THE FUTURE WOULD BENEFIT FROM HOLDING THE UNDERSTANDING DOMESTIC RETROFIT QUALIFICATION. HERE ARE SOME OF THE KEY OCCUPATIONS IN THE RETROFIT SECTOR.

• Trades: Plastering, Joinery, Carpentry, Rendering, Heat Pump Installer and Solar Panel Installer
• Professions: Retrofit Advisor, Retrofit Assessor, Retrofit Coordinator and Retrofit Designer

In addition, there are job roles in sectors such as social housing where this qualification will be valuable. For example, Tenant Liaison Officers, Asset Managers and Energy and Sustainability Officers.

The government is investing heavily in retrofit projects as it begins to ramp up its decarbonisation drive. Schemes like the Energy Company Obligation (ECO), Local Authority Delivery (LAD) scheme and the Social Housing Decarbonisation Fund amount to around £2 bn per year.

Employers in the retrofit sector include local authorities, housing associations, installers, energy companies, contractors and sub-contractors. Many people are also self-employed or set up their own businesses.

All these job roles will require additional qualifications. However, Understanding Domestic Retrofit is a great place to start your career in the sector.
ABOUT THE COURSE

The National Open College Network (NOCN) Level 2 Award in Understanding Domestic Retrofit (UDR) is an Ofqual regulated qualification.

If you’re new to the world of domestic retrofit, it will give you a comprehensive and easy to follow introduction to whole-house retrofit. If you have some experience of energy efficiency projects already, it will build your knowledge to give you the bigger picture of domestic retrofit.

Learners will gain an understanding of what domestic retrofit is, what it is supposed to achieve, what you need to know when working in the industry, and what to look out for when installing energy efficiency measures in homes.

The course is designed to improve the employability of learners. Employers are increasingly seeking staff who understand the fundamentals of retrofitting.

COURSE CONTENT

The NOCN Level 2 Award in Understanding Domestic Retrofit builds on The Retrofit Academy’s expertise in retrofit training and has been developed by some of the UK’s leading experts in retrofit.

It features seven eLearning modules with extensive, interactive teaching materials, and self-tests to check your understanding along the way.

1. Introduction to Domestic Retrofit
   • Busting all the jargon, introducing key concepts like Fabric First and Whole House Retrofit.

2. Domestic Retrofit Information
   • Getting to grips with the different types of information and documents used in retrofit projects.

3. Health and Safety
   • Understanding the current legislation relating to domestic retrofit, how to respond to and report emergencies and workplace accidents and how to identify and report risks and hazards.

4. Domestic Retrofit Materials
   • Becoming familiar with the types of materials used in domestic retrofit projects and how to ensure they are up to standard.

5. Protecting The Work Area
   • Everything you need to know to minimise risks in the workplace and dispose of waste properly.

6. Retrofit Contract Information
   • Understand the basic principles of domestic retrofit, including pre-installation requirements, installation details and installation problems.

7. Common Domestic Retrofit Installation Processes
   • An overview of installation methods, including internal and external solid walls, cavity walls, roofs, suspended and solid floors and windows and doors.
FIND A WAY TO STUDY THAT SUITS YOUR NEEDS

METHODS OF STUDY AND COURSE COSTS

The Level 2 Award in Understanding Domestic Retrofit is a flexible eLearning course that you can study at your own pace. The seven modules take around 21 hours to complete and you have up to 6 months to complete these once you have access to the course.

To help you through the course, there are self-tests within each module to help check your understanding as you go. At the end of your 6 months you will have a bootcamp with one of our specialist tutors, followed by your multi choice exam.

In order to access the eLearning materials and take the online exam, you must have access to a computer with a reliable internet connection.

Learners who successfully pass the exam will receive a certificate for the Level 2 Award in Understanding Domestic Retrofit from NOCN, an Ofqual-regulated Awarding Body.

HOW LONG DOES IT TAKE?
You can complete the course over a three day period, or within your allocated 6 months. You will continue having access to the learning materials for 6 months from enrollment.

HOW WILL I BE ASSESSED?
The qualification is assessed via an online multiple-choice exam. This formal exam is remotely-invigilated by a representative from The Retrofit Academy training team and the Awarding Body (NOCN).

WHAT ARE THE ENTRY REQUIREMENTS?
There are no specific eligibility requirements, although if you have a background in energy efficiency or construction you may find you can complete the course in less time than the guideline of 21 hours. In order to access the eLearning materials and take the online exam you must have access to a computer with a reliable internet connection.